

Complaint form

OV Moto – Ondřej Veselý

Company ID: 88801888

Registered office: V Kališti 754/15, Prague 10 – Dubeč

Phone: +420 605 912 126

Email: team@ovmoto.com

1. Customer details

- First and last name:
- Address:
- Email:
- Phone:

2. Information about purchased goods

- Name of goods:
.....
.....
- Date of purchase:
- Price of goods:

3. Description of the defect

.....
.....
.....

4. Requested method of complaint resolution

(mark with a cross ☒)

- Repair of goods
- Replacement of goods
- Refund (withdrawal from the contract)

5. Date and signature

In on

Customer's signature:

🔄 Instructions for sending a complaint:

- Send the goods (by registered mail) to the following address:

OV Moto- Ondřej Veselý

V Kališti 754/15

Prague 10 – Dubeč

107 00, Czech Republic

- Enclose the completed form
- We will inform you about the progress of the complaint within 30 days of receipt